

TECHNOLOGY PROJECT MANAGER

Technical Skills | Interface Design | Natural Leadership

Motivated and dynamic Technology Project Manager with multifaceted experience and expertise in interface design, client service, and troubleshooting of complex issues and concerns. Ensure comprehensive implementation of processes and policies to maximize production and streamline core operations. Consummate professional with comprehensive technical acumen, driven collaboration skills, and strong communication prowess. Innate ability to drive high-functioning teams in fast-paced, complex, and diverse environments.

Collaborative Team Building | Creative Solutions | Team Development | Thought Leader | Process Improvement | Communication Skills | Use Interface Design | Critical Thinking | Analytical Skills | Problem Solving | Strong Leadership | Customer Service | Relationship Building | Troubleshooting | Complex Operations | Project Management

Education

TECHNICAL PROFILE –Programming in C#, C++, and Java, Accounting, Project Management, Quality Assurance, MS Office Suite, Google Drive, Unity3D

BACHELOR’S DEGREE –Business Administration - University of Kansas (Graduation 2021)

ASSOCIATE’S DEGREE –Liberal Arts - Johnson County Community College

ASSOCIATE’S DEGREE –Game Development - Johnson County Community College

CERTIFICATION –Emergency, First Responder Training, Eagle Scout (Boy Scouts of America)

Professional Experience

Devilfish Games | Blue Springs, MO | 2018 - Present

Owner

- Manage a small but high-performing team to drive workload, enhance customer service, and exceed customer expectations.
- Drive all operations of the business including project planning, trend analysis, and logistics planning.

SELECT ACCOMPLISHMENTS

- Effectively developed two prototypes with distribution to publishers for analysis within the first year.
- Collaborated with banks to generate cash flow enough to purchase assets for prototypes.

The Playground Dive Shop | Blue Springs, MO | 2017 - Present

General Manager / Training Facilitator

- Drive strong management of a high-performing team including delegating workload, staffing, and scheduling.
- Oversee all coordination of training to ensure streamlined core operations.
- Ensure proper inventory management ordering supplies as necessary.
- Provide first rate customer and client service in an effort to keep communication fluid.

SELECT ACCOMPLISHMENTS

- Generated a 150% increase in sales by reorganizing the sales floor to increase product visibility
- Generated a 400% increase in training sales by changing the pricing and marketing to be more competitive

Coconut Palms Photography | Overland Park, KS | 2011 - 2018

Owner

- Foster and sustain a profitable business including marketing, accounting, and financial operations.
- Manage a small but high-performing team to drive workload, enhance customer service, and exceed customer expectations.

Academy Sports and Outdoors | Overland Park, KS | 2014 - 2017

Security / General Sales

- Oversaw all aspects of store security including cementing accurate accounts of store supplies.
- Effectively collaborated with business units and departments to ensure completion of work orders as needed.
- Ensured proper project management including scope of work, logistics, and deliverables.

The Home Depot | Shawnee, KS | 2014 - 2017

Sales Associate

- Maintain a clean sales space
- Assist customers with a friendly, smooth, fast and accurate sales experience.